

FetHead

Troubleshooting



No sound

Make sure phantom power is turned on at your preamp, mixer, or audio interface. The FetHead needs phantom power in order to work.

Check that you are using an XLR to XLR cable from the output of your FetHead. An XLR to TRS cable will not work.

Confirm that the microphone you are using does not require 48v phantom power. The FetHead does not pass phantom power through to the microphone.

No sound, crackling sounds or static noise

Try swapping out the cable. Since the FetHead is an active device that boosts your signal, it is more sensitive to issues such as a damaged cable or a bad ground connection.

Noise or hiss

Check if the noise is actually coming from other equipment, such as studio monitors or a headphone amplifier that is turned up too loud.

Try using another microphone. All microphones create a small amount of self-noise, which can become more noticeable when the gain is boosted. Also check other devices in your signal chain that could be adding noise.

Electrical hum or buzz

Look at where your FetHead is placed. If it is too close to electrical equipment, power cables, or light dimmers, it may pick up unwanted hum or buzzing. Move the FetHead and see if the problem goes away.

Listen carefully to your environment. Sometimes what sounds like hum is actually background noise in the room, such as an air conditioner, ventilation system, or nearby electrical equipment.

Picking up radio signal

Make sure your microphone is properly grounded. Test another microphone to see if the interference disappears. Try moving the FetHead away from mobile phones or other devices that transmit data.

FetHead not passing phantom power to the mic

The FetHead does not pass phantom power through to your microphone. If you want to boost a condenser microphone, you will need the FetHead Phantom.

Warranty

Triton Audio offers a 24-month limited warranty to the original purchaser, starting from the date of purchase. After this 24-month period, we also provide repair services.

For more detailed information or any other questions, please visit:

www.tritonaudio.com or contact@tritonaudio.com